

AEON CO. (M) BHD.

(Company No. 198401014307 [126926-H])

Animal Health and Welfare Policy

1. Overview

Animal health and welfare play an important role in sustainable and responsible food production. Livestock and animal-derived products contribute to food security and livelihoods across the supply chain. Ensuring appropriate standards of animal health and welfare supports food safety, public health, and long-term supply chain resilience. Ensuring appropriate standards of animal health and welfare supports food safety, public health, and long-term supply chain resilience.

AEON recognises that animal welfare is closely linked to the way animals are bred, raised, transported, and processed. This Policy outlines AEON's expectations and guiding principles for animal health and welfare across its supply chain.

This Policy was developed in alignment with local regulations, including the The Animal Welfare Act 2015 (Act 772) and relevant international guidelines, such as those issued by the World Organisation for Animal Health (WOAH).

2. Purpose

The purpose this Policy is to provide a framework that outlines AEON's approach to animal health and welfare and to set baseline expectations for suppliers of animal-derived products.

3. Policy Principles

AEON recognises the importance of responsible animal health and welfare practices within its supply chain. The Policy is guided by the internationally recognised "Five Freedoms of Animal Welfare":

- 1. Freedom from hunger and thirst**
- 2. Freedom from discomfort**
- 3. Freedom from pain, injury or disease**
- 4. Freedom to express normal behaviour; and**
- 5. Freedom from fear and distress.**

AEON encourages suppliers to apply these principles in a manner that is practical, progressive, and aligned with local operating conditions.

Note that this Policy covers the requirements of animal products supplied to AEON. These include, but not limited to, beef, lamb, pork, poultry and seafood.

Minimum requirement of this Policy:

Suppliers are expected to meet the following minimum requirements:

1. Comply with all applicable national and local laws relating to animal health and welfare.
2. Ensure animals are handled, transported, and slaughtered in a manner that minimises stress and unnecessary suffering.
3. Provide livestock with adequate nutrition appropriate to their species, age and life stage.
4. Ensure slaughter processes comply with applicable halal requirements of the country of origin and are compatible with Malaysia's regulatory standards.
5. Use antibiotics responsibly and strictly in accordance with regulatory approvals. Growth-promoting substances shall not be used beyond those permitted under local regulations.
6. Products derived from cloned animals or their progeny are not permitted. Genetically modified feed may be used for non-organic products where legally permitted. Organic animal products must comply with relevant organic standards, including non-genetically modified feed requirements.
7. Animal-derived materials used in non-food products shall be sourced as by-products of the food industry. Practices such as live-plucking are prohibited.
8. The use of monitoring, such as CCTV at slaughter facilities and enhanced animal handling controls, is encouraged where feasible.

4. Aspiration

AEON recognises that animal welfare practices continue to evolve and that progress may require time, collaboration and system readiness. In this context, AEON has set the following aspirations:

Eggs

We aspire to achieve a cage-free assortment at 100% of our supermarkets by 2030, subject to supply chain readiness and regulatory considerations.

Poultry

We aspire to work with poultry suppliers towards practices that support the improved animal welfare outcomes, including:

- Appropriate stocking densities and housing systems that allow birds to express natural behaviours;
- Provision of enriched environments, such as litter, lighting, and suitable enrichment;
- Humane processing methods that minimise stress and avoid unnecessary handling; and
- Adoption of breeds that demonstrate improved welfare characteristics.

Seafood

We aspire to source seafood from suppliers that apply responsible aquaculture and fisheries practices, including alignment with recognised standards such as those of the Marine Stewardship Council (MSC), Aquaculture Stewardship Council (ASC), or equivalent, and relevant World Organisation for Animal Health (WOAH) guidance.

Pork

We aspire to encourage pork supply chains that reduce continuous confinement practices and promote animal welfare through appropriate housing systems, pain-mitigated procedures, and the provision of environmental enrichment where feasible.

Beef

AEON aspires to encourage beef production practices that minimise pain and distress, including the use of pain mitigation where applicable and the provision of appropriate environmental enrichment.

This Policy sets the tone for AEON's engagement with suppliers and stakeholders on animal health and welfare matters. Timelines, targets, or additional guidance may be developed progressively where appropriate.

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