

**AEON CO. (M) BHD.**

**SUSTAINABILITY &  
CLIMATE CHANGE POLICY**

## **1. OVERVIEW**

The retail industry faces increasing risks from climate change, resource scarcity, and evolving regulatory and consumer expectations. Leading sustainability strategies emphasise that integrating sustainability into business operations is key to long-term resilience and value creation.

AEON adopts a structured approach to sustainability, aligning with global best practices to mitigate climate risks, enhance resource efficiency, and strengthen supply chain resilience. This policy underscores AEON's commitment to environmental stewardship, social responsibility, and robust governance, ensuring that our operations remain sustainable, ethical, and future-ready.

## **2. PURPOSE**

This Policy establishes AEON CO. (M) BHD.'s ("AEON") principles, commitments, and approach to sustainability and climate change.

## **3. OBJECTIVE**

The objective of this Policy is to provide a commitment statement along with guidance on AEON's position regarding sustainability and climate change. This Policy should be used in conjunction with AEON Sustainability Charter (ASC), a structured framework established to drive sustainable practices and support the Company to meet the sustainability expectations and needs of our stakeholders.

## **4. SCOPE**

This Policy applies to all AEON businesses, including supply chains and business partners that AEON engages as part of our business.

## **5. POLICY STATEMENT**

AEON's approach to sustainability is guided by the AEON Foundational Ideals of pursuing peace, respecting humanity, and contributing to the local community, always with the customers as our starting point. These principles are fundamental in shaping the AEON ASC. AEON strives to provide for the customers and communities that we serve, with better service, products and value. The ASC comprises the following four core pillars, each aimed at addressing different facets of sustainability: -

### **A. Sustainable Economics**

We commit to continuously provide value to customers and suppliers by consistently delivering high quality products and services to customers. To meet our customers' needs and rapidly changing preferences, we seek opportunities to adapt and innovate the business to stay agile, responsible and resilient. We aim to cater to a broad range of customer personas and drive organic growth.

## **B. Environmentally Focused**

We commit to protect our planet and community by mitigating and managing our environmental footprint and minimise negative impacts to climate change. We strive to reduce our GHG emissions through steps such as adoption of renewable energy and improvements in energy efficiency. We are committed to enhance efficient water usage, adopt circular economy practices and address climate-related risks across our operations.

We recognise that climate change could cause both transition and physical risk to our businesses, including our supply chain. However, we understand such risk also provides us the opportunity to discover new businesses and improve our operational efficiency. We strive to monitor both risks and opportunities closely to ensure we can achieve a decarbonised society in tandem with economic growth.

## **C. Empowering People**

People are at the center of AEON. We commit to better serve our employees, customers and community by fostering a diverse, equitable and inclusive workplace as well as uplifting the livelihoods of local communities. We strive to create positive social impact to enhance the quality of life and livelihoods of both our employees and the local communities.

## **D. Efficiency & Integrity**

We commit to reinforce trust with our internal and external stakeholders by striving for operational efficiency and market leadership that is underpinned by a strong governance framework to ensure robust workplace ethics and organisational integrity. Our approach includes equipping our business partners and stakeholders with the knowledge to uphold these standards

AEON employees are responsible to integrate sustainability strategy into daily operations, implement sustainability initiatives, and contribute to the company's overall sustainability performance.

Effective Date: 1 September 2022

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