



3rd Floor, AEON Taman Maluri Shopping Centre,
Jalan Jejaka, Taman Maluri, Cheras,
55100 Kuala Lumpur
Tel: 03-92072005

FOOD SAFETY AND HYGIENE POLICY

Policy Statement

AEON CO. (M) BHD's policy is to recognize the laws of Malaysia, and in particular the Food Act 1983 and its regulations to achieve the highest degree of protection for consumers' health.

Objectives

We will conduct our business to meet these objectives:-

- 1. To raise our standard of hygiene in all areas pertaining to food.**
- 2. To ensure all food products sold are within standard in compliance to the Food Act 1983.**
- 3. To lower operation cost by efficient usage of resources and processes.**
- 4. To resolve customer complaints on food products within time frame while ensuring corrective actions are being taken for continuous improvement.**
- 5. To utilize food safety system to improve food safety level.**

FOOD SAFETY & HYGIENE COMMITMENT

1. We will always ensure to report to our superior if not feeling well.
2. We will ensure clean and proper attire when on duty.
3. We will always wash our hands before handling food.
4. We will restraint from eating and drinking in production areas.
5. We will always practice '*Clean As You Go*'.
6. We will obey proper cleaning and sanitation procedures.
7. We will always dispose waste in proper place.
8. We will always keep utensils and cleaning tools at designated areas.
9. We will ensure all storage, food processing and display area are clean and tidy.

10. We will ensure all products are covered, protected and not stored directly on the ground.
11. We will always receive, store and display food items at the correct temperature range and according to FIFO guidelines.
12. We will commit to regular quality inspection and monitoring.
13. We will always ensure high efficient productivity and low wastage in production.
14. We will attend related trainings to ensure food safety and quality.
15. We will maintain our food processing equipments and utensils in good condition.
16. We will eliminate all pest and pathogens.
17. We will ensure foods we sell are free from physical, biological and chemical contamination.
18. We will take corrective actions after investigation on food safety and quality complaints.



KEIJI ONO
MANAGING DIRECTOR
AEON Co. (M) BHD.

Date: 2 / 9 / 2022